



TERMS & CONDITIONS

Order Placing

Orders may be placed by phone, fax, mail, email, or in person. Please supply your Customer Number when placing orders. When placing a phone order, providing information in the following sequence will help speed your call:

1. Style Code or Garment Description
2. Color
3. Size (for pants: waist, then length)
4. Quantity needed for that size

Small Order Fee

There is a small order processing fee of \$3.00 for all orders of 3 pieces or less.

Terms

Net 30 days for accounts with established credit. Others will be shipped C.O.D., money order or certified check unless prior arrangements have been made. We accept Visa, MasterCard, and American Express. F.O.B. Shipping Point. Service charges will be added to past due balances.

Caution

Garments described herein offer no protection from molten metal, sparks, flames, or caustic chemicals. Garments described herein are not anti-static. For flame resistant garments see Flame Resistant supplement.

Conditions of Sale & Returns

Crocking and bleeding are inherent characteristics of red-tone shades; wash separately. ALL SALES ARE FINAL. Only goods that have fabric or manufacturing defects, or that have been shipped in error, may be returned; and then only with prior written authorization. We cannot accept any returns C.O.D. If special circumstances warrant, management may authorize returns that are not in compliance with the aforementioned policy; such returns will be subject to a 15% restocking charge.

EWC will not reimburse for any decoration cost on defective or mis-shipped merchandise.

Please inspect garments before processing. This policy also applies to garments shipped to third party consignees. Under no circumstances will embroidered, printed, marked, worn, or soiled garments, or those altered to non-stock lengths, be accepted for credit. A copy of the original pick ticket or invoice must accompany all returns. Title to merchandise passes to purchaser upon leaving EWC warehouse. Should a problem (manufacturing or fabric defect) arise with a worn garment, health laws dictate that such garments must be cleaned before being returned for repair. If not repairable, credit or a new garment will be issued.

Specials

All special orders are subject to acceptance by management and cannot be canceled once put into production. Delivery is approximately 10 weeks. Special orders fall into one of the following categories:

1. Non Stock Sizes- not listed as a regular stock size, are extensions of stock sizes and are in our natural gradable increments of standard sizes.
Example: 6XL shirt or size 64 pant.
2. Special Styles, Colors, Fabrics, Custom Sizes, or Samples
(Prices and availability by quotation only)

Website Disclaimer

Eagle Work Clothes makes every attempt to accurately portray its merchandise on our website. Please be aware there may be slight differences between images appearing on this site and actual garments. We also reserve the right to change or withdraw products without notice. Any modifications will appear on this website in a timely manner, but may not be available for immediate viewing.

If you encounter any issues with this website, please send your comments to webmaster@eaglewc.com and include the phrase "Website Problem" in your subject heading.